



Apps:

- Bottom of the Basket
- LOC Suite
- Sure POS Admin

What do you need to do today?

type what you need help with or what you need to do

Store Sales	Logistics	Marketing	Back Office
Point of Sale Equipment, Price Changes, New Product Entry and Support for All Store Tech	Order issues, shipping information and reports.	Flyers, Direct Mail Support, Local and Regional Advertising and Copy Writing	Back office support includes all administrative, HR and technical support options

Go Shopping for accessories, computer gear, equipment, furnishings, software, supplies and other store and corporate needs

<p>Employee Needs</p>	<p>Manager Services</p>	<p>Site Management</p>	<p>Technical Support</p>
<ul style="list-style-type: none"> Career Growth Health Benefits Insurance Missing, Wrong Pay Retirement Tax Forms Training 	<ul style="list-style-type: none"> Approve Time Approve Time Off Employee Changes: <ul style="list-style-type: none"> Onboarding Transfers/Promotions Separation One Time Payment Pay Bonus Performance Evaluation Submit Reimbursement Travel 	<ul style="list-style-type: none"> Moves Repairs Schedule Refresh Store Changes 	<ul style="list-style-type: none"> Application Help Computer Support Password Reset Printers Telephones Website Connectivity <p>IT Sees:</p> <ul style="list-style-type: none"> Virtual Machine Network Changes Application Support Database Support

Sales and Events Schedule



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<p>Point of Sale</p>	<p>pricing</p>	<p>Product Support</p>	<p>Store Technical Help</p>
<p>Accessory Help POS Help New POS New Sales Accessories</p>	<p>Add New Price Incorrect Price Missing Price</p>	<p>Request New Product Decommission Product</p>	<p>Bottom of the Basket Computers LOC Printers Receipt Printers Redirect Phones Sure POS Telephones Time Clocks Time Sheet Changes Other Help</p>

Sales and Events Schedule